

SEPT 14, 2019

SOUTH NASSAU COMMUNITY HOSPITAL
ADMINISTRATION
ONE HEALTHY WAY
OCEANSIDE NY 11572

DEAR HOSPITAL ADMINISTRATION,

ON AUGUST 27TH 2019, I WAS HOME GETTING READY IN THE MORNING TO GO TO MY DENTIST IN GREAT NECK. WHILE GETTING READY, I STARTED TO FEEL SICK, NAUSEOUS, DIAPHORETIC, AND MILD TIGHTENING IN MY CHEST. I THOUGHT IT WAS A PANIC ATTACK GIVEN OTHER CIRCUMSTANCES IN MY LIFE. I HAD ASKED MY WIFE IF SHE SHOULD MIND DRIVING ME TO DENTIST BECAUSE I DIDN'T THINK I COULD DRIVE THE DISTANCE. ON THE WAY THROUGH LYNBROOK, I TOLD HER I STILL DIDN'T FEEL GOOD AND MY CHEST TIGHTNESS DIDN'T ALLEVIATE AT ALL. SHE ASKED ME WHAT I WANTED TO DO. I THEN DECIDED TO DIVERT TO SOUTH NASSAU HOSPITAL THINKING IT WILL BE A PANIC ATTACK AND THEY WILL SEND ME HOME. SHE DROPPED ME OFF AT E.R. ENTRANCE AND SHE WENT TO PARK. I REMEMBER JUST PLOPPING IN THE TRIAGE NURSES CHAIR FULLY DIAPHORETIC AND THE NEXT THING I KNEW THEY WERE WHEEL CHAIRING ME BACK TO E.R. AND ACTIVATED THE STEMI PROTOCOL. THE NEXT THING I KNEW IS THAT SO MANY PEOPLE WERE ATTENDING TO ME PLACING EKG LEADS ON ME, SHAVING ME, REMOVING MY JEWELRY, PUTTING IV IN BOTH ARMS, IT WAS AMAZING HOW QUICK EVERYONE REACTED TO A 50 YR OLD WITH APPARENT SIGNS/SYMPTOMS OF AN AMI ALSO GIVEN MY MEDICAL HISTORY. AS SOON AS THEY GOT AN EKG REPORT THEY HANDED IT TO A GUY BY THE NAME OF JASON FREEMAN, MD. I REMEMBER ASKING HIM IF I HAD A PANIC ATTACK AND HE SAID NO, YOU'RE HAVING A HEART ATTACK AND YOU NEED TO GO UPSTAIRS. I REMEMBER BEING MORE NERVOUS ABOUT THE REALITY OF WHAT WAS HAPPENING BUT I REMEMBER HEARING SOME NURSES TELL ME I CAME IN ON THE RIGHT DAY BECAUSE DR. FREEMAN IS THE BEST AND I WAS IN GOOD HANDS.

DR. FREEMAN WAS A GREAT GUY WITH AN AWESOME BEDSIDE MANNER AND ENDED UP PLACING A STENT IN THE PROXIMAL CIRCUMFLEX THAT HAD A 99% LESION. THERE WAS APPARENTLY ANOTHER LESION IN THE DIAGONAL 1 AREA BUT HE DIDN'T WANT TO PUT TOO MUCH STRESS ON THE HEART ON THIS SAME DAY.

WHEN I ARRIVED IN THE CARDIAC UNIT E1 POST ANGIOGRAM WHERE I SPENT ABOUT 2 DAYS. THERE WERE 3 OTHER NURSES AND STAFF I WANTED TO RECOGNIZE. THE NURSE WAS NAMED ERIK, A YOUNG, FUNNY GUY WITH A GREAT PERSONALITY AND GIVEN THE FACT THAT MY ANGIOGRAM WAS DONE THROUGH THE FEMORAL ARTERY AND WITH THE AMOUNT OF BLOOD THINNER I WAS GIVEN, I WAS FORCED TO STAY IN ONE POSITION FOR LIKE 12 HOURS. I WAS SO MISERABLE AND UNCOMFORTABLE AND HOT. THE TEMPERATURE IN MY ROOM WAS TOO WARM WHICH MADE ME EVEN MORE MISERABLE. I BELIEVE A GIRL BY THE NAME OF DAPHNE WHO WAS EITHER A NURSE OR PCT WENT OUT OF HER WAY TO FIND ME A FAN. I WAS SHOCKED AT THE OVERT ACT TO TRY TO MAKE ME MORE COMFORTABLE. ALSO THERE WAS A DONALI WHO EITHER A NURSE OR PART OF THEIR TEAM WAS ABSOLUTELY AMAZING AND ERIK CAME INTO TO VISIT ME QUITE OFTEN TOO SLOWLY SIT ME UP MORE AND MORE EACH HOUR AND SIT ME UP TO TAKE PRESSURE OFF MY BACK. THE REALITY OF POSSIBLY DYING THAT DAY AND BEING GIVEN A SECOND CHANCE OR EVEN A THIRD BECAUSE A FEW YEARS BACK, I HAD 4 STENTS PLACED IN THE LAD REGION OF HEART THAT WERE BLOCKED AS WELL. I BELIEVE THAT CERTAIN PEOPLE ARE MEANT FOR CERTAIN THINGS AND THESE 3 PEOPLE WHO WERE PART OF MY TEAM HAD A GREAT DISPOSITION FOR A CARDIAC UNIT WHERE THE DIFFERENCE COULD BE LIFE OR DEATH FOR A PATIENT. THANK YOU FOR HAVING THIS TEAM IN THAT UNIT ON THAT DAY.

DR. FREEMAN HAD MET WITH MY WIFE RIGHT AFTER PROCEDURE AND CAME TO VISIT ME AS WELL. SUCH A FRIENDLY DOCTOR AND HAS THE KNACK FOR READING THE RIOT ACT ON UNCONTROLLED DIABETES BUT ALSO MAKE YOU FEEL LIKE THIS WAS YOUR LUCKY DAY AND IT DOESN'T ALWAYS WORK OUT THIS WAY.

DR. FREEMAN HAD ALSO REACHED OUT TO MY CARDIOLOGIST WHO HAPPENED TO BE IN FLORIDA THAT WEEK BUT THEY DID SPEAK AND MY DOCTOR WAS BROUGHT UP TO SPEED. DR. FREEMAN ALSO KNEW THAT MY PREVIOUS STENTS WERE DONE AT NORTH SHORE BY DR. BARRY KAPLAN AND THE PLAN WAS TO GO BACK TO NORTH SHORE TO ADDRESS THE OTHER BLOCKAGE IN A COUPLE OF WEEKS. DR. FREEMAN TOLD ME HE COULD REPAIR THE BLOCKAGE ALSO IF I WANTED. I REMEMBER MY FACE LIT UP AND I SAID REALLY? HE WAS MORE THAN HAPPY TO SET UP THE APPOINTMENT AND CONSIDERING HE ALREADY SAW INSIDE MY HEART AND KNEW EXACTLY WHAT HE NEEDED TO DO, HE MADE ME SO CONFIDENT THAT HE WOULD GET IT DONE FOR ME. BEFORE I WAS DISCHARGED ON AUGUST 29TH, THE APPOINTMENT WAS SET UP FOR ME.

ON SEPTEMBER 12TH, I ARRIVED BACK IN THE SAME CARDIAC UNIT, CHECKED IN AND WAITED NO TIME BEFORE THE NURSES BROUGHT ME IN THE BACK TO GET ME READY FOR ANGIOGRAM. ANOTHER TEAM OF WONDERFUL CARING PEOPLE. I WAS TOLD THAT MY ASSIGNED NURSE WAS LINDA WHO WOULD BE WITH ME FROM BEGINNING TO END. THE NURSES EVENTUALLY CAME TO GET ME WHO WOULD BE WITH ME IN THE CATHETERIZATION LAB DURING PROCEDURE. THEY WERE ALL AMAZING, CARING AND WORKED WELL TOGETHER WITH DR. FREEMAN. THE PROCEDURE MIGHT HAVE LASTED 25 MINUTES; EVERYTHING WENT SMOOTH AND NO COMPLICATIONS.

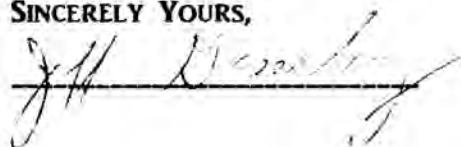
I SPENT THE REST OF DAY RECOVERING IN THE CARDIAC UNIT WITH NURSE LINDA AND SHE WAS SO ACCOMMODATING AND CATERED TO ME ALL DAY. SHE WAS FRIENDLY, CARING AND HAD A SUPERB PERSONALITY.

ON THE DAY OF MY AMI AND COMING BACK FOR ANGIOGRAM, THEY KEPT MY WIFE UP TO DATE ON EVERYTHING THAT WAS GOING ON.

MY WIFE AND I HAVE BEEN AT SNCH A FEW TIMES FOR DIFFERENT REASON AND NOT EVERY EXPERIENCE IS ALWAYS SO GOOD BUT THESE TWO VISITS TO THE HOSPITALS MADE ME HAPPY THAT I PICKED SOUTH NASSAU. BESIDES BEING CLOSE TO OUR HOME, THERE IS ALSO A LEVEL OF CONFIDENCE THAT WE FEEL THROUGH THESE EXPERIENCES. EXPERIENCED DEDICATED, MOTIVATED AND CARING PROFESSIONALS THAT ARE WAITING FOR US WHEN WE ENTER THAT DOOR TO E.R.

PLEASE RECOGNIZE THE INDIVIDUALS I MENTIONED AS WELL AS THE ENTIRE TEAMS THAT WERE ASSIGNED TO ME. I APPRECIATE EVERYTHING THAT WAS DONE FOR ME WHILE AT YOUR HOSPITAL.

SINCERELY YOURS,

A handwritten signature in black ink, appearing to read "Jeff Greenberg", written over a horizontal line.

JEFF GREENBERG